KICKOFF 206 REAL ESTATE REDEFINED

at SHIRE

Senator Isakson

Video

KICKOFF 206 REAL ESTATE REDEFINED

Toni McGowan Executive Vice President

E





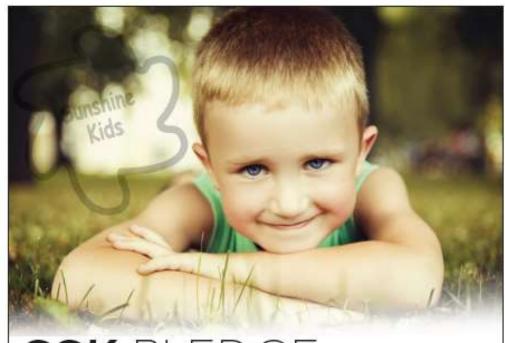


G.W.Bailey

Video



2016 Company Goal: \$80 Per Agent



SSK PLEDGE

Let's make 2015 a special one for the Sunshine Kids Foundation. We are asking that you sign the pledge below and make a set donation after each closing you are a part of. The donation will be automatically deducted from your commission and sent directly to the Sunshine Kids.

hereby accept the SSK Pledge

and agree to donate \$___

_ per each closing I have in 2015

to be deducted from my commission after each closing.

Signature:	
Branch:	Date:

BERKSHIRE HATHAWAY HomeServices Georgia Properties

Gino Blefari

Video

Swanepoel **POWER** 200 The Most Powerful People in Residential Real Estate 2015/16

Atlanta's Most Admired CEO

National Broker of the Year

ABR Realtor of the Year

Gordon Brown Award

Past President - ABR

Elite Broker Award

Swanepoel 200 List RISMedia Power Broker

J.M. Tull Award - UGA

Top 40 Under 40

National Speaker

KICKOFF 206 REAL ESTATE REDEFINED

Dan Forsman President & CEO

ENGAGE. SURGE. EXCEL. 2015

F.O.C.U.S.

REFLECT. RENEW. REDEFINE. 2016

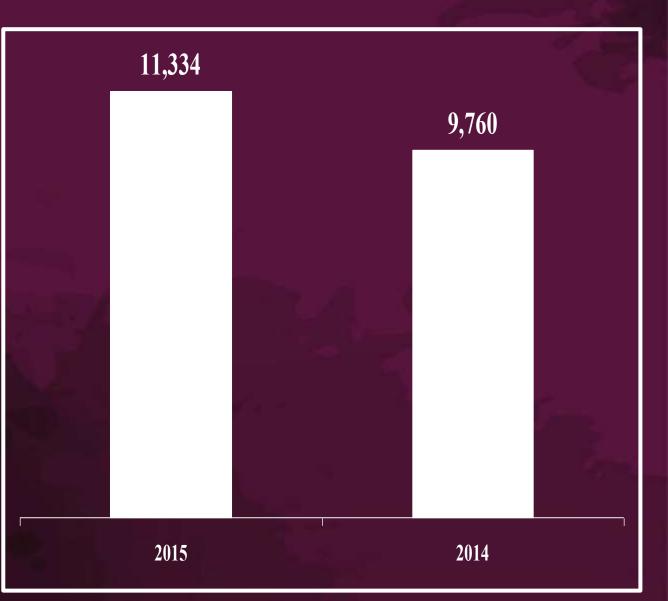
F.O.C.U.S.

Closed Units Summary

• Units Up 16% vs. 2014.

• Metro Atlanta Market Up 12% in 2015.

• YOU Outperformed the Market by 33%!

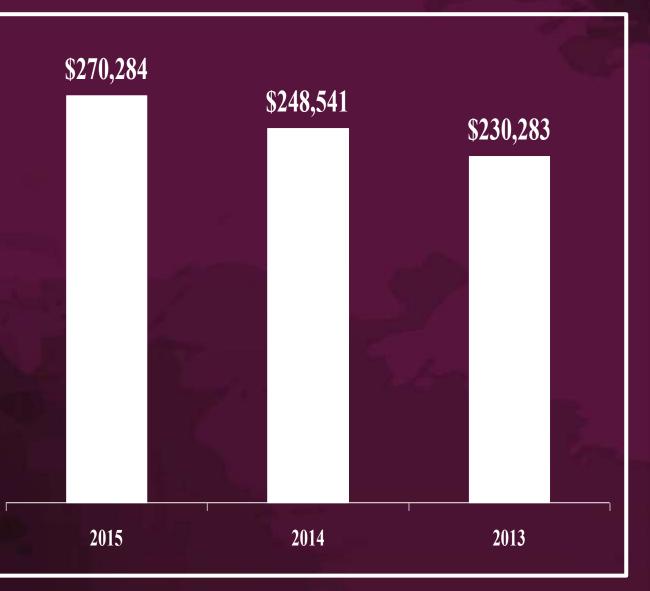


Average Sales Price

• ASP Up 9% vs. 2014.

• Metro Atlanta Market Up 7% in 2015.

• YOU Outperformed the Market by 28%!

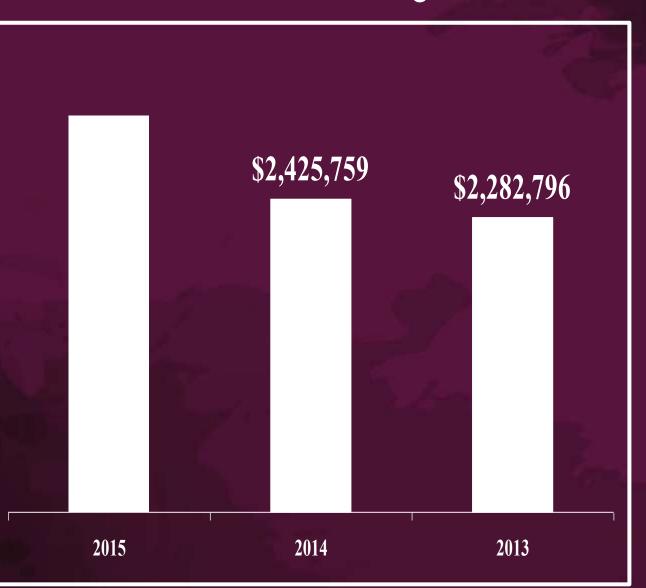


Closed Volume Summary

• Volume Up 26% vs. 2014.

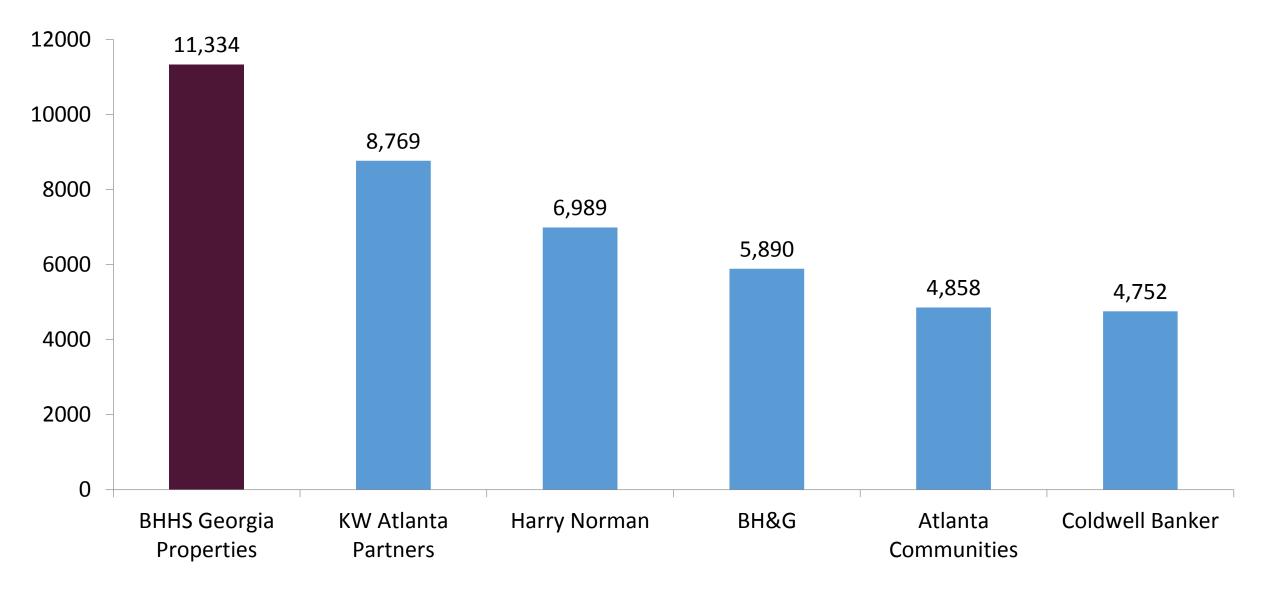
• Metro Atlanta Market Up 19% in 2015.

• YOU Outperformed the Market by 36%!

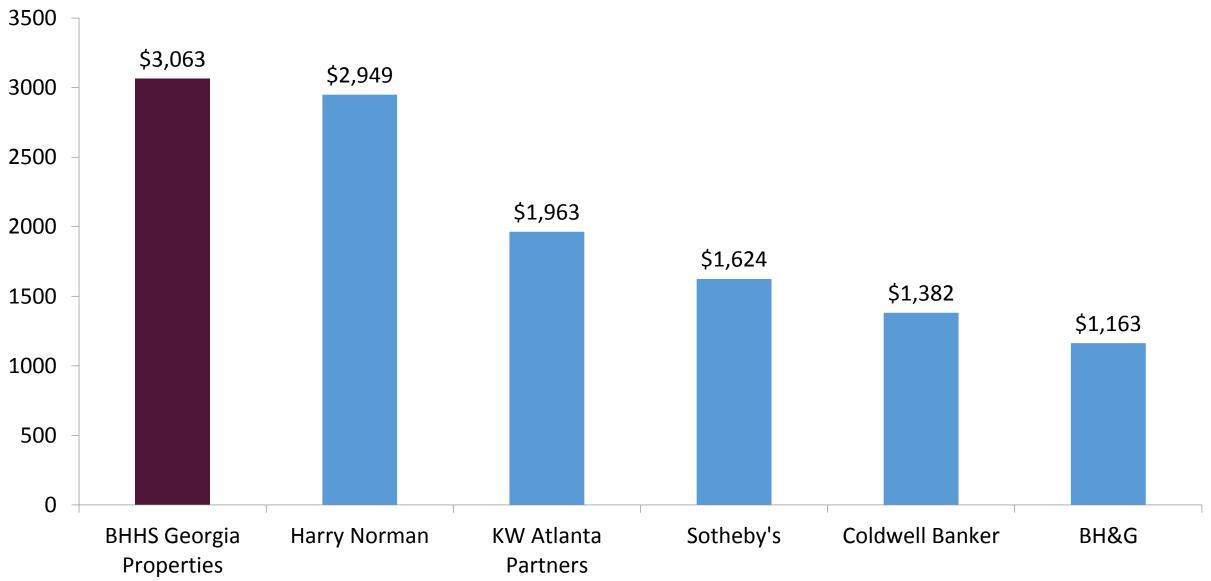




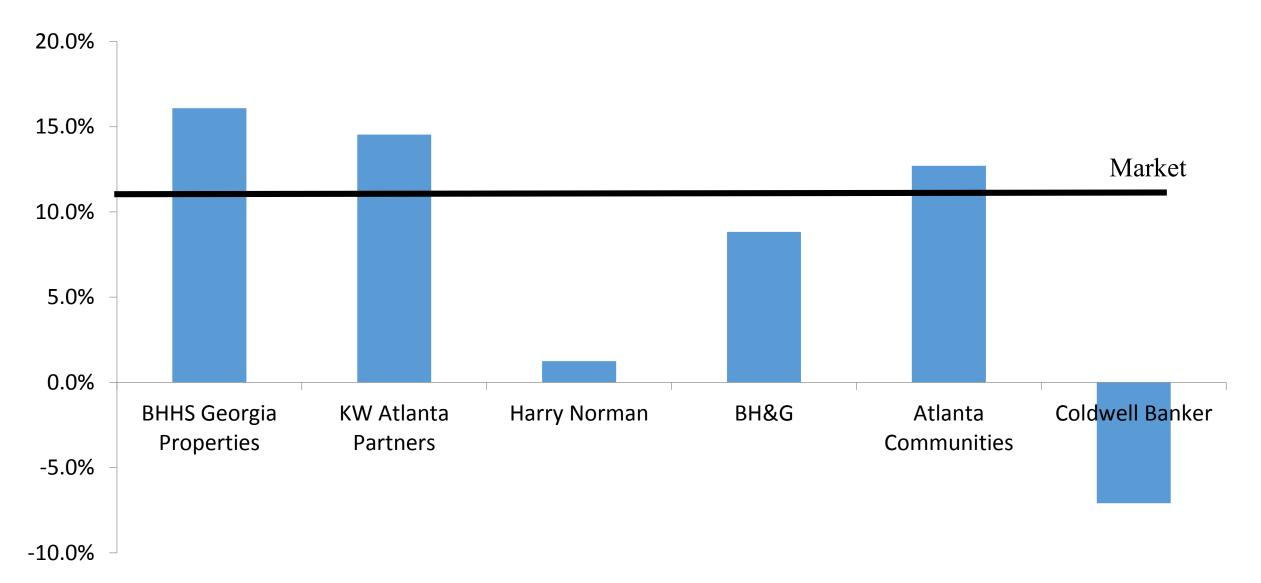
Closed Units 2015



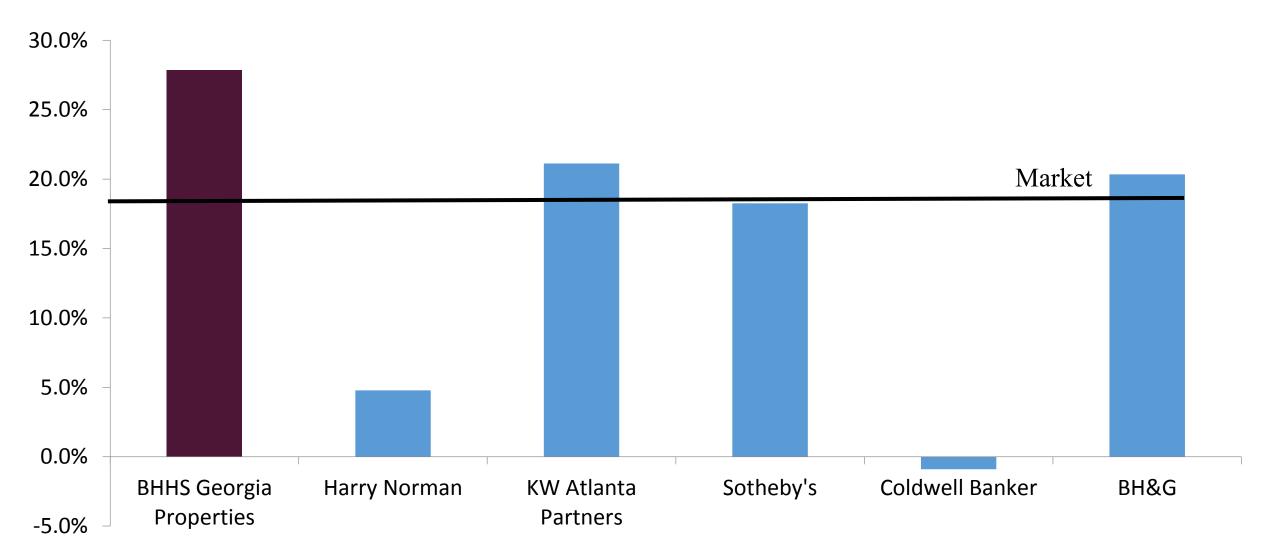
Closed Volume 2015



Closed Unit Growth 2015



Closed Volume Growth 2015



Listings Summary

	12/31/15	12/31/14
Beginning Inventory	1634	1714
Listings Taken	8191	7693
Listings Sold	5485	4973
Listings Expired	2513	2801
Ending Inventory	1827	1634

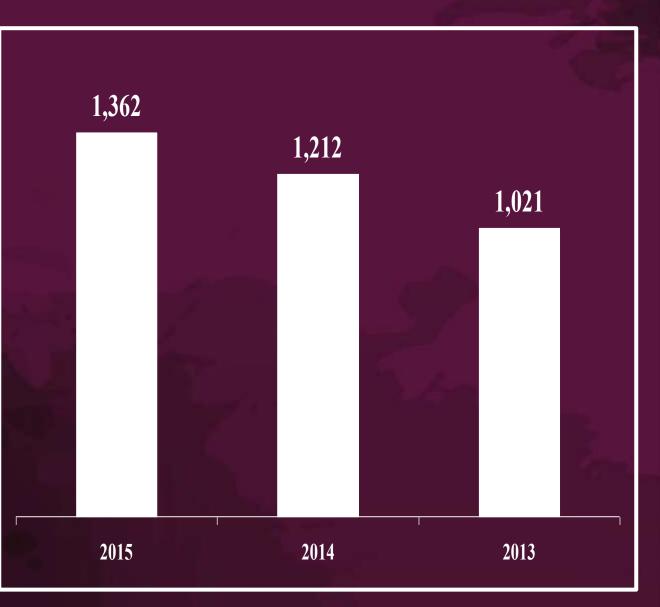
Sales Associates

• Agents Up 12% vs. 2014.

• Averaged 9 Sales/ Agent.

• Market Averaged 3.

• YOU Closed 3X Other Agents in the Market!



TeamBuilder

451 Registrations 146 Hires \$206,350 Paid \$587 Million Volume

Do Not Miss This Opportunity To Earn More Income In 2016!





	2015	2014	
Honor Society \$75,000/ 25 Units	140	114	+23%
Leading Edge \$120,000/ 35 Units	88	87	+1%
President's Circle \$185,000/ 50 Units	81	35	+132%
Chairman's – Gold \$280,000/ 70 Units	33	31	+6.5%
Chairman's – Platinum \$500,000/ 100 Units	13	4	+225%
Chairman's – Diamond \$750,000/ 150 Units	4	4	
Total	359	275	+30%

Alliance Partners

HomeServices Lending^{ac}





HomeServicesInsurance



Home Partners of America[®]

Georgia Natural Gas

BERKSHIRE HATHAWAY HomeServices Georgia Properties PROPERTY MANAGEMENT DIVISON



Weissman, Nowack, Curry & Wilco



Seth Weissman WNCW Law 3204 Units in 2015
55% Capture Rate

Contract Training from The Best – Seth
Heat Is On Campaign
TRID Support/ Training

H.S.A. Home Warranty



• Capture Rate 54%

• 2991 Warranties

• Paid \$1,098,000 in Claims

Fran Stiakakis Tammy Rich Monique Guerrero

• Our Local Team #1 in America for H.S.A.

HomeServices Lending



• Largest Rollout in History of Mortgage Industry

• 611 Loans in 2015

• 13% Capture

Launched Second Opinion

Dusty Hill - Regional Mgr.

HomeServices Insurance Georgia



Karen Brown Vivienne Baker

• Full Service

- Insurance Agency
- Multiple Carriers
- Home, Auto,
 Umbrella, Personal
 Liability, and more...

Georgia Natural Gas Partnership

CHOOSE YOUR WAY TO SAVE WITH GEORGIA NATURAL GAS®

Sign up and choose up to 20c per therm discount or a \$50 Visa Reward Card.*

Looking for even more ways cut energy costs in your new home? Here's a tip from GNG.



Install a programmable thermostat that automatically adjusts the temperature when you're away. You could save up to 15% per year!

Sign up and save at gng.com/HOUSEWARMING or 888.258.5897 Promo Code: BERKSHIRE HATHAWAY





Dergalis & Associates – Agent Benefits



BHHS Georgia Properties Agent Benefits Program offered by Dergalis Associates

Helping you protect your INCOME, your HEALTH and your FUTURE.

More Information

310 Agents

• Medical, Dental, Vision • Financial Planning • Life Insurance • Disability • Long-Term Care • 401K with 3% Match

Property Management



Pam Wetzel

• Over 2000 Rental Leases

• 611 Residential Properties Under Management

 Tenant Screening, Owner Managed Services, Fully Managed Owner Services

HomePartners of America



- 168 Transactions
- Average Lease Commission \$450
- Average Sales Commission \$8100

<u>Top Two Agents</u>: • Jamie Bateman (20 - PTC) • Denise Griffith (9 - PTC)

Local Company Awards

Consumer's Choice Residential

Consumer's Choice Commercial

Most Admired CEO

Elite Circle

OBIE's – New Homes

Marketing Print



NAHREP President

WCR State President

Phoenix & MMDC

National Relocation

ERC, RDC, NAHREP, HSoA Leadership and More...



JOHN HAMILTON

SKILLS TRAINING Over 100,000 Hours of Skills Training

DAVID KNOX

SETH WEISSMAN

DAN FORSMAN

New Media Generated More Leads!

Text &

Selfies

Kito Verigion 178 10:13 AM

You have a new inquiry for your property: 883 Holicamb Bridge Road Roowell, GA from phone number: 976-458-3250 This number is stored in your online DB

Messages

853-77

Text Miccord, No. 11, 111, AM

Details

Sport

BERKSHIRE HATHAWAY Properties

OUR MISSION

OUR VALUES

Important information will be discussed in sales meetings this week

Dan Forsman

770.992.4100 www.tinhsgeorgia.com

Please watch this important video!

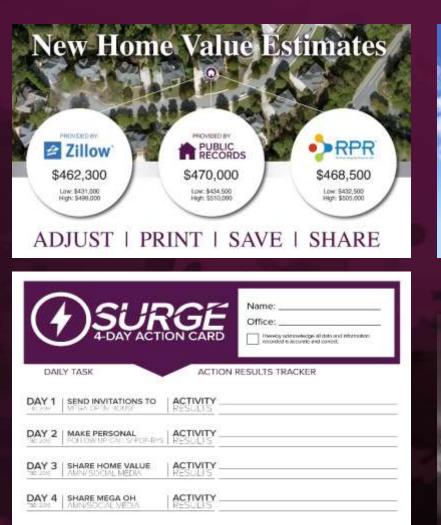
Video Email

🖃 🕒 💽

Digital eCampaigns



Power Lunch – Fridays at Noon



Generate New Leads to SURGE to a Strong Start in 2016.



Paid Ads for Facebook







Learn more

applying

Learn more

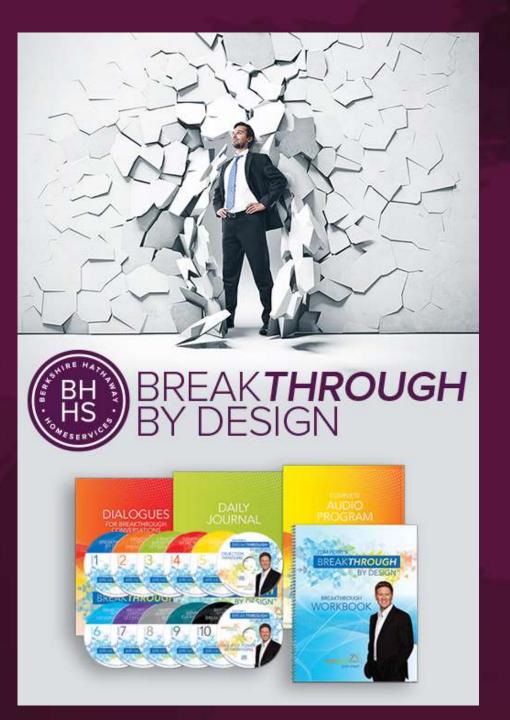
Learn more

Impact Activities

 BreakThrough By Design Coaching from Tom Ferry

• Over 200 Participants

• Increase GCI by 68%





LEAD GENERATION

BUSINESS PLANNING

DAY 1 | SEND AMN & POST CARDS WED. JAN 14 | HOME VALUE ESTIMATES

DAY 1 | SEND INVITATIONS TO FRI, OCT 9 | MEGA OPEN HOUSE

DAY 2 | MAKE PERSONAL PHONE CALLS THU, JAN 15 | MORTGAGE PRE-APPROVAL DAY 2 | MAKE PERSONAL MON, OCT 12 | FOLLOW UP CALLS/ POP-BYS

DAY 3SEND E-CAMPAIGNFRI, JAN 16REAL ESTATE ADVISOR

DAY 4 | DROP-OFF OR POP-BY MON, JAN 19 | APMS BROCHURE DAY 3 | SHARE HOME VALUE TUE, OCT 13 | AMN/ SOCIAL MEDIA

DAY 4 | SHARE MEGA OH WED, OCT 14 | AMN/SOCIAL MEDIA

Generate New Leads to SURGE to a Strong Finish in 2015.



- 10 MEGA Open House Events with over 3000 Homes Open
- Billboards, Ads, Local Marketing New Facebook Ads in 2016
- YOU must do the marketing activities to make this work.

Ivan Savant 1st Year – New Agent 15 Transactions \$4.3 million





VETERANS PROGRAM SUMMARY

- Veterans Lapel Pin
- Veterans Group Intranet Page
- BHHS Veterans Group Facebook Page
- Tactical Real Estate Training
- Onboarding for Veterans

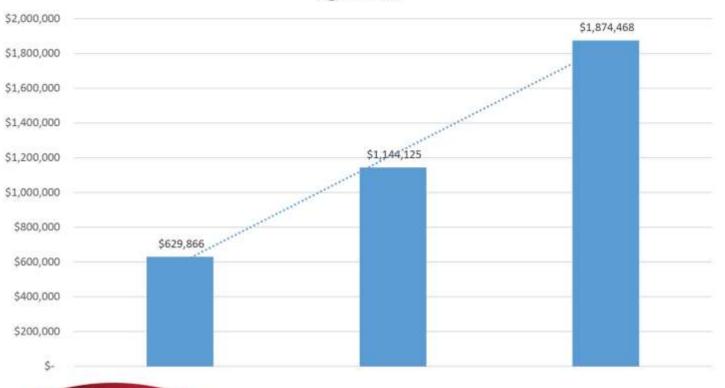
- Veteran Ambassadors
- Meetings Included: Message from Johnny Isakson, VA Loan Process, Veteran of Iraq & Afghanistan with his Military Working Dog
- Two USO Supply Drives





2013 – 2015 Statistics

Year	Agent Basis		Agents with Production
2013	\$	629,866	26
2014	\$	1,144,125	48
2015	\$	1,874,468	59



Agent Basis



BERKSHIRE HATHAWAY HomeServices

Good to know:

BerkshireHathawayHS.com

(2015) DBI Artikative, LLC, Rovi E-date: Environment phonod through the network network intractances of RRP Artikative, LLC, Revi E-date: Environment interchange and appealed. Benefative, and the forebalant water and appealed. Benefative to a set addressed interchange and appealed. Benefative to a set addressed interchange and appealed. The set addressed interchange and appealed. Benefative to a set addressed interchange and appealed. Benefative to a set addressed interchange and appealed. Benefative to a set addressed interchange and appealed interchange and appealed. Benefative, Ben

Award-Winning National TV Ad

THE MOST SUCCESSFUL TV AD EVER ON HGTV

Enter for a chance to win \$50,000 and a consultation with the stars of *HGTV's Fixer Upper*.



50kFixUp.com

Digital Advertising Network

Berkshire Hathaway HomeServices Welcomes



BHHSGeorgia.com

BERKSHIRE HATHAWAY HomeServices

A member of the franchise system of BHH Affiliates, LLC





ALO

LUXURY REAL ESTATE REDEFINED Lawry is a life well lived in a house worthy of your assistations.

> Enciliant Harrison (Hoursenated) Enciliant Parentaria



BERRESHIRE BUILDER BUILDE BUILDER BUILDE BUI

TEXT "BHHS" TO 404-620-2300 OR SEARCH "BHHS GEORGIA"

REAL ESTATE REDEFINED



App Store

- MORE PROPERTY DATA - SEARCH BY DRIVE TIMES - FASTER MLS UPDATES - DOWNLOAD OUR FREE APP TODAY:

Coogle play

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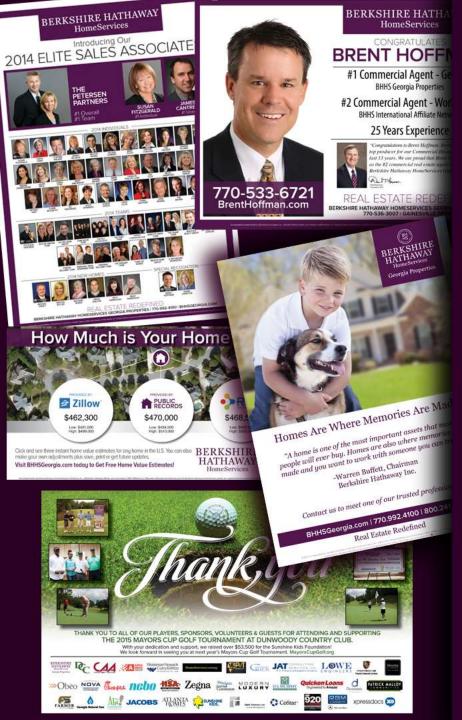
Interactive Kiosks





Dunwoody/ Sandy Springs

Smyrna/ Vinings & Towne Lake



Atlanta Business Chronicle Northside Neighbor Atlanta Journal Constitution Marietta Daily Journal The Citizen Appen Media Gainesville Times Cherokee Tribune Forsyth News Buckhead Guidebook Dunwoody Crier Atlanta Intown Newnan Times Atlanta Homes & Lifestyles **Interiors** Magazine Modern Luxury Southern Seasons Simply Buckhead







·2014·

Berkshire Hathaway HomeServices 2011 - 2014 Georgia Properties congratulates #1 Individual Agent Susan Fitzgenski, of our Peachtree Sorgie Properties City office as the #1 Individual in our company for 2014. 2011 - 2014 with left and to these op Listing & Selling Agent trops laduthet on the a Reflection Million Scorpie Proprietica (ReductA goat in a road construction delivery eptional service and veha chevilliers and maintern 1999-2014 nathenorios/pri-lige to se Season or print of last neur op Fayette County Agen Chairman's Circle Diamond Susan Fitzgerald fop One Half of 1% 770-652-7376 cents Worldwide Emoit Susan/Fitzgeraldd/BHHSGA.com

Web: FitzpanoloSettahtames.com Paracteria City Office 245 City Golde "The Access" Percenter City GA 30260 Broket Office: 710-487-6300 BERKSHIRE | Georgia

TELEVICEOPERATE

HATHAWAY Properties

HomeServices

Agent Recognition





WHO'S WHO

.2014.

Jill & Dan PETERSEN

2014 WHO'S WHO

IN ATLANTA RESIDENTIAL REAL ESTATE

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Berkshire Hathaway HomeServices Georgia Properties congratulates Petersen Partners, of our Smyrna

#1 Overall and #1 Team in Our

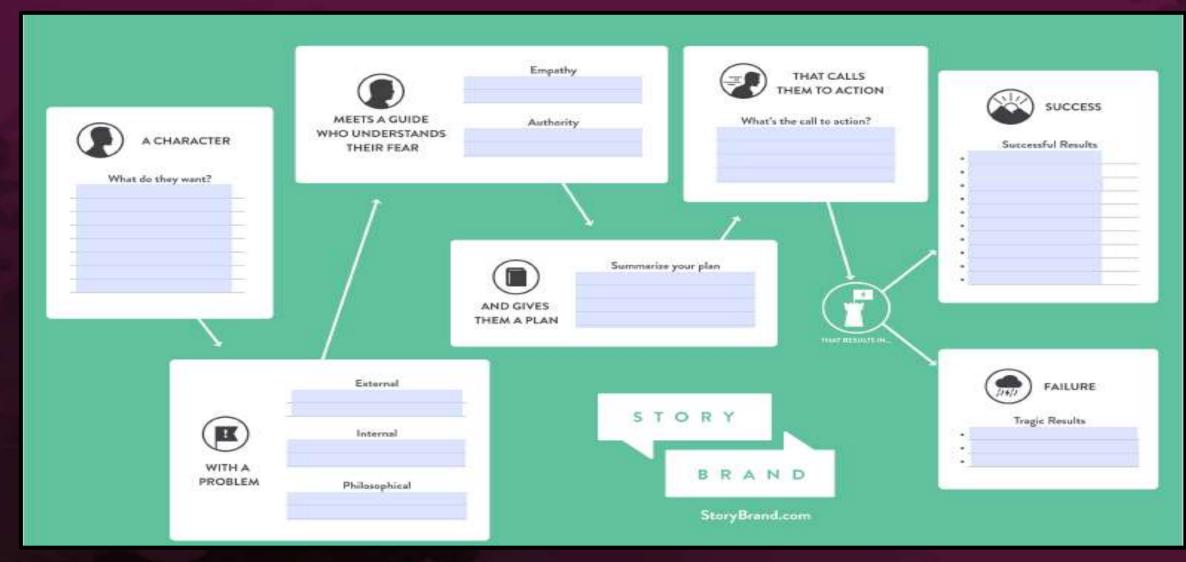


Congruendations to Peternen. Partners as our top osciell agents in the compared! They consistently deliver exceptional service and when to their cheets. and eastmany. It is an honor and prinsings to have them as part of our hours.

BERKSHIRE HATHAWAY HomeServices **Georgia** Properties

REAL ESTATE REDEFINED BHHSGeorgis.com

Story Brand Marketing



BERKSHIRE HATHAWAY HOMESERVICES GEORGIA PROPERTIES **3RD QUARTER REPORT**

July - September 2015



REAL ESTATE REDEFINED

3rd quarter events & INITIATIVES

Most Admired CEO: Congratulations to Dan Forsman for being awarded the "Most Admired CEO in Residential Real Estate" by the Atlanta Business Chronicle. This is the second year in a raw that Dan has been recognized with this prestigious honor. The other nominations included: Jenny Prutt (Atlanta Fine Homes), Dan Parmer (Harry Norman REALTORS), Charlotte Sears (Coldwell Ranker) and Richard Duans (Pulte Group) We are proud to have Dan leading our team into the future.





Tom Ferry Sales Edge: The Tom Ferry organization hosted Sales Edge at the Cobb Energy Centre In September. Our company had 220 attendees in the room of 350 total participants. Bill Pipes and his team did an amazing job of sharing powerful scripts that will make a difference for everyone. Lack for our company to incorporate some of these scripts into our narketing and training.

The Heat is On: Our affiliated services including Mortgage, Closing & Title, Home Warrantu and Insurance are a very important part of our business. Our "Heat is On" campaign was very successful in helping us increase the focus on these important services and help us achieve our goals. Thank you for supporting HomeServices Lending, WNCW, HSA Home Warranty and HomeServices Insurance.

Home Values: We released our newest version of Home Value Estimates.

This new solution offers 3 value estimates including Zillow, Collateral

Analytics and RPR (Realtors® Property Resource). The consumer will be able to adjust their value estimates plus save, share, print and set reminders

to be notified as values change. This powerful innovation is another great tool. for lead generation and is not offered by any other company in our market.

Manager's Leadership Conference: Da our managers for a 2-day Leadership Confi event was FOCUS - Follow One Course from the Tom Ferry organization was a s exceptional leadership, motivational and s away inspired to help our associates finish



4TH QUARTER PROGRAMS



Littory Collector Reet: On the more to dictory 20th we will not all using Cublection want of the Code Drang, Cetter, The team will involve the tasks optime for the Laway Collector and the Dogman Collector, No will also introduce a new lassing designation that can help you stand out in your marketing. Clar Lawing Collection and Regards Callectors Regeneration having heads and continue to make say company, for loader it learny motion growth

Office 36

make it easier for lead generation.

SOLD Properties On Websites: We are still one of the only brokerages to

provide SOLD properties without registration for consumers on our websites and mobile cap. We also added over 70,000 Agent SOLD Properties so

New Office and Agent Search Tool: We launched a new Office and

Agent Search tool on the company and office websites. The new

format includes a "universal search bar" so consumers can just type

In the agent name or partial name. There are new business card

formats that present our associates in a better visual format and

Online Reputation Management We launched a broad initiative to help our associates manage their online reputation when prospective clients check them out online. The Realistifield platform laverages client aurous and allows against to post ratings stars/percentages/and/or lastimatrics. These can be posted to your agent website and allow distributed to Realizor.com, social media and other platforms.

Remember to include your dient email on the PCI Form so we can send the survey on your behalf. In addition, we provided details to show you how to optimize your

profiles on Zillow, Trulia, Realton.com, Google+, the BHHS REsource Center and

your agent website. Have you Googled yourself lately? Your prospects have!

you can display your past results for both sellers and buyers.



Real Entote Training by Devist Roox - LINE. Hostel Virus will be at the Eable Energy Control the affertness of October 20th to share the laborat program for least entities test produce. We have exclusive rights in our resolution the #ETDK (Real Estate Training by David Knost online video plotform that includes sessions from top opents and trainers across the country. If you have not been been group the pattern, much a great true to deal it and



Menoed Office 365 (Perm 8) In the rest photo, ad will retretant new mildum relating GeoDive block tuned damps for business flas, works prices all devices. One feedballs of stronget, Segre for Basiness (holded weatinging, screen sharing, while conferences), Overficite basions that is determined and roles and Sharaport. present sectors weighted for group collection ber

2016 Business Beningy and Plane. No. put can write transfer Ten tot, we will be froming to one party through Renergy an part on their grantmenter to thighter with Tolds. After we work tarret in reading the "ten from bases plane and and determine part formers party in plane. We write the told to the tention of the part formers party in plane. We were an 2016.



plotterm that allows quantative to early record values from gatar Premis or Plad and create a protestional values. And log on to the BM-6 REcords Center and clock the Marketing REcords webbin to get startest. A givent way to use Witeeliccous in to record a quick adaption trant of galar MEGA Open-Hause and sensition the recipitions. When is a presential vestiliant acat agents using white will be able

Commercial ICSC: We will be toxing a booth and printle event for colonial diards of the EDC International Council of Shopping Centers Southeast event to Oceaner of the Center Reflecto. The annual event is one of the Corgent primercul gotherrigh for nicr region. Our commencial team is taking a great year and building movement for 2010



Insumous Services: We are affolding transform Hermitienview Heatment Georgia on a Microway transform opening, othering as of same of measures relations for Yanes and, unteresting, personal labeling, and more. Weather Ender and Rates Ensen trace juried nor techt and ans ready to assistigets allerts and contamers. Bengelik & Associates affers a wide range of manance and financial services for our associates including leadilt, dental, etaim, life insurance, drashiligi. long-term rane, college searrighters, tex and retrainent searrigh plans through automatic content-data and novo. Gergada & Assacable will be introducing a new 40% program that includes a 3% match. Protect unartheorem. Protect your Health. Protect your Future.

Strategic Partnership with Zillaws. It is close that Zillaw in the ordine lander for consumers. Ne are constantly include for ways to give our associates In ordination of the second se will be nerescaused to October



Dergalis

MicrosoftOffice 365 (Phase I): We have completed the migration to the Microsoft Office 365 platform. This new cloud-based collaboration platform will provide our associates many advantages plus establish a powerful foundation for future additions. In Phase 1, we

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CUSTOMER SATISFACTION VERIFIED

real satisfied

C real satisfied

are focusing on email and will introduce more solutions this fall.

9

to stand out is their marketing

Newbolks Welshar 2005 has recolused a new volati





MEGA Open House: The find MEGA Open House for 2015 is going to be a fugar event. We report over 400 open focuses on October NM. Restausted, the pre-event and poly-event marketing is the key to develop new relationships and get more ladings. This year, we have sold homes from every MEGA Open-House. This over a gaing to be completed used for the that MEGA Open-House in 2016 on Petrozey 2015.

AGENT MARKETING SERVICES



Custom Postcards + Database for Mailing





T'S GOOD TO KNOW ... TEANINE BLUMER

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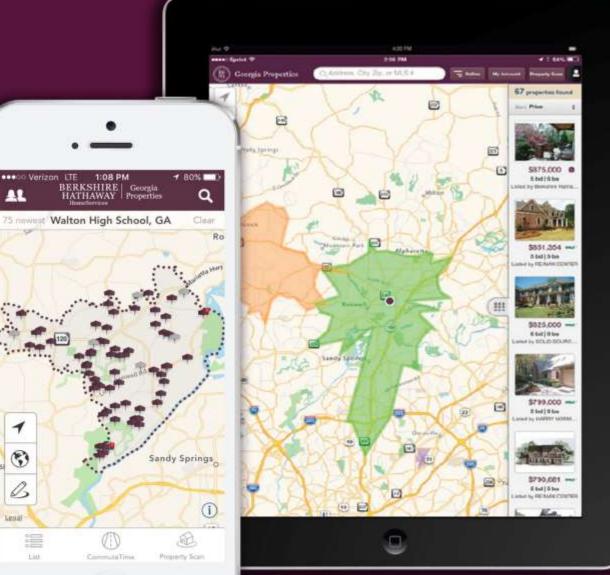
eCampaigns For Farming

Over 30,000 Hours Delivered In 2015



Responsive Websites With Custom Searches

- Neighborhoods ullet
- Schools \bullet
- **Features & More** ullet



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B

Lenal

Search by Drive Time or School District

Agent Intranet

- The Single Source of Information & Access
- More "Single Sign On"



BHHS REsource Center

- Marketing REsource (eCards, Videolicious)
- LearnCenter REsource
- Events, Awards, Info





GLOCAL

- International MLS
- Zillow Leju Behind Firewall
- WSJ/ Mansion Global Europe, Asia, China, India, South America
- LuxuryRealEstate
- duPont Registry
- Unique Homes/ Prestige

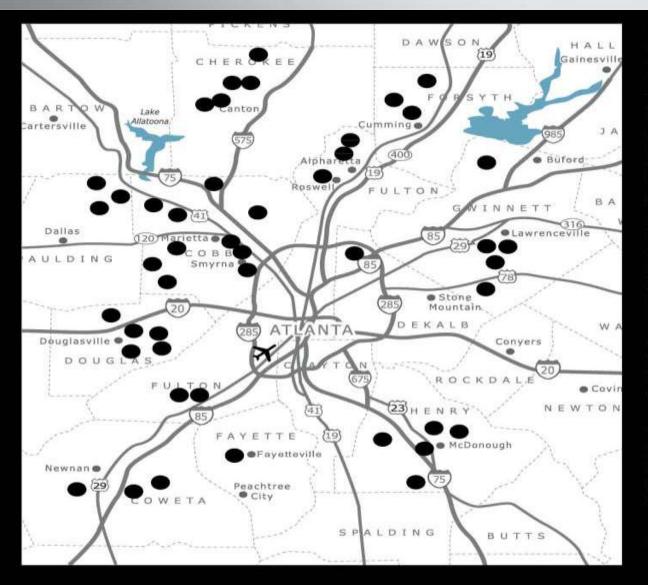
- CoStar/ Xceligent
- Loopnet Premium Listings
- New Commercial Website
- Commercial Booth & Private Event at ICSC Atlanta
- ICSC Las Vegas 2016



NEW HOMES CELEBRATES AN EXCELLENT 2015!

OVER \$200,000,000 IN SALES REPRESENTING OVER 800 TRANSACTIONS!

OVER 60 NEW HOME COMMUNITIES



CHEROKEE COUNTY

Soleil at Laurel Canyon Golfview at Laurel Canyon The Preserve at Canyon Ridge Telfair Grove at River Green Franklin Park at River Green

COBB COUNTY Burnt Hickory Blue Springs Commons Tate Creek Estates Willows at Chastain Cambridge Preserve Dogwood Park Silverbrooke Central Garden Laurel Gate Townhomes Smyrna Grove Kyle Farm

COWETA COUNTY

Stonebridge Cottages at Stillwood Farms Belmont Park

DOUGLAS COUNTY

The Legends at Bear Creek. Brookmont - Cottages, Meadows and Reserve Chaparral Ridge Chicago Park Perennial Walk

FAYETTE COUNTY

The Canoe Club

FORSYTH COUNTY Indian Springs

Tatum Ridge Waterford

FULTON COUNTY (INTOWN)
Preston Hills

FULTON COUNTY (NORTH) Five Oaks Farm Lake Haven Barrington Farms

FULTON COUNTY (SOUTH) Enclave at Durham Lakes Durham Lakes

GWINNETT COUNTY

River Springs The Estates of Ewing Chapel Freeman Crossing Riverside Manor Springdale Falls

HENRY COUNTY

Heron Bay Golf and Country Club ClearWater Pointe West Park at Avalon North Valley Dutchtown

PAULDING COUNTY Oak Glen Senator's Ridge

Seven Hills

TOP BUILDER & DEVELOPER CLIENTS

NEW HOMES SERVICES SALES • MARKETING







BECKER HOMES



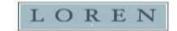
Chad Douthit Builders, Inc.













New Towne Properties







Southeast Capital Companies









AWARD WINNING BHHS New Homes Services & Marketing Results

OVER 40 Professionalism Awards In 3 years!











• WHR 2014 & 2015 Partner in Quality Award

• Lexicon Relocation 2015 Supplier Excellence Award

Corporate Relocation Management Companies

- Brookfield Global Relocation
- Graebel Relocation Services
 Worldwide
- Altair Global
- NEI Global Relocation
- Weichert Workforce Mobility
- AIReS Corporate Relocation

TERESA SMITH

NATIONAL ASSOCIATION OF HISPANIC REAL ESTATE PROFESSIONALS

Internet Marketing

- Focus On IDX/ General Leads
 All Loads For A cont Listings
- All Leads For Agent Listings Go To Listing Agent
- Over 450 Closed Sales
- One Cavo for Scale in Lead Response and Qualification
- More Leads for E-Teams!



Listing Syndication

40,000+ Websites The MOST, the BEST Exposure Online!

OVER 40,000 SITES

REALTOR.com* Online Marketing

Award of Excellence

BERKSHIRE HATHAWAY HOMESERVICES GEORGIA PROPERTIES

CLR (comcast Come

Google Coogle

Malanan men

trulia



Redefining The Real Estate Office

2016

East Cobb | Midtown | 400 North Fayetteville | Henry County | Home Offcie

KERMAN HAYNES MANAGER - MIDTOWN



BERKSHIRE HATHAWAY

HomeServices



Luxury Real Estate Redefined

Luxury is a life well lived in a home worthy of your greatest aspirations.



Collection

Billboard - Day

BERKSHIRE HATHAWAY HomeServices LUXURY Collection LUXURY REAL ESTATE REDEFINED X Perishire Hathaway Hamalanistas Georgia Properties (BHHCGeorgia.com) A member al the transition system of BHH Athlates, LLC, I Louis Heusing Oppertunity 🚱



Collection

Billboard - Night

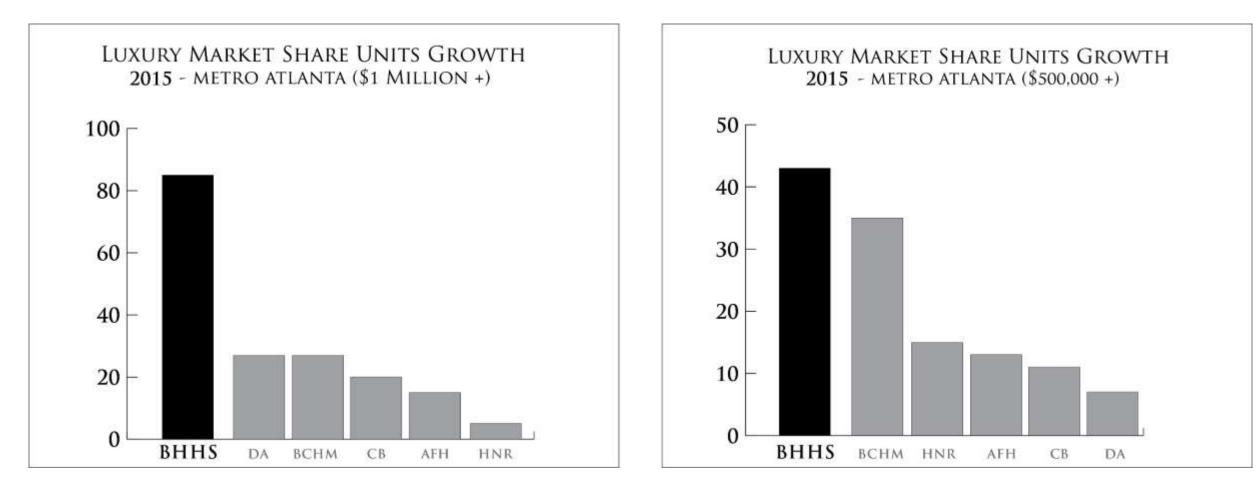


2015 Elegance Campaign Marketing Materials



- Listing Presentations
- Institutional Campaign
- Market Share Report
- Name Badges
- Business Cards
- Stationary

2015 LUXURY MARKET SHARE GROWTH



Leadership & Support Team

- Managing Brokers & Office Staff
- Property Management
- Corporate Relocation
- HomeSale
- HomeFinding
- Internet Marketing
- Business Development
- Corporate Marketing
- Agent Marketing Services

- New Homes
- Luxury Marketing
- IT & Help Desk
- Training & Coaching
- Transition Services
 & Recruiting
- Accounting
- Legal & HR
- Events & Home Office
- Executive Team



OUR MISSION.

Provide the **highest quality** real estate brokerage **services** to our customers and clients, with an exemplary "**We Care**" **spirit.**

OUR VALUES.

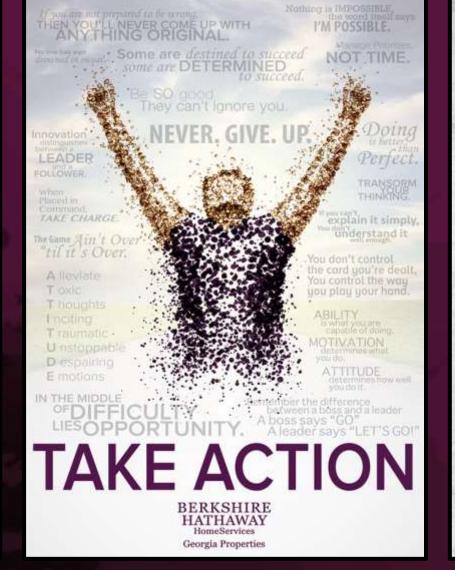
Integrity First. Deliver service that exceeds expectations between each other, our clients, and our customers. Provide a positive environment, grounded in faith and principles, which rewards commitment and personal growth and encourages life balance.

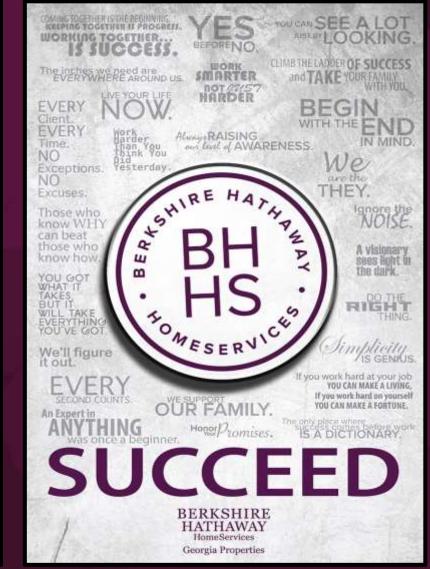
OUR VISION.

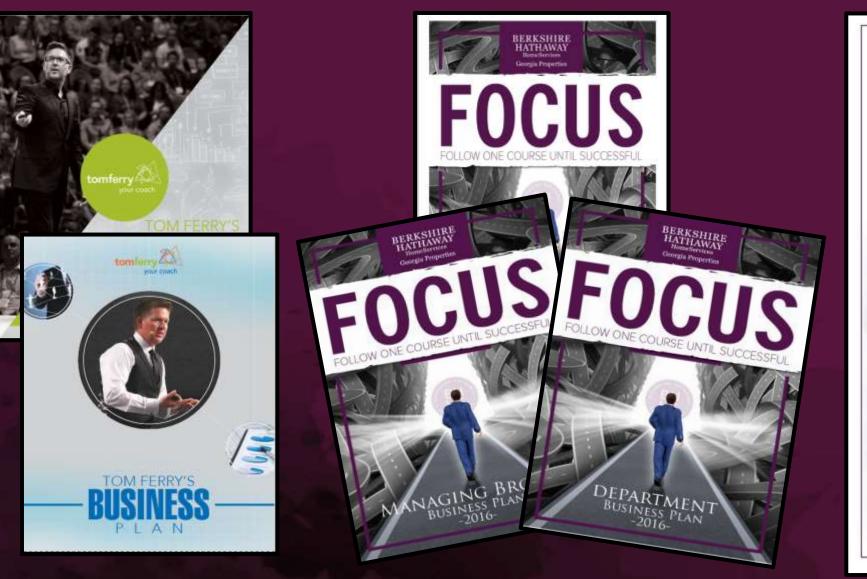
Our Philosophy is Simple ... "The Right Choice!" It means doing the right thing everyday to earn the trust and respect of each other, our clients, and our customers.

Your Mindset Matters

CLARIT is the and to play. doesn't knock. BUILD A DOOR feamwork divides the task and multiplies the success T oaether vervone A chieves More somebody. PLAN FODAY. A smooth sea never made a SKILLFUL ENGE YOU You're not going that way. **THINK BIG** BERKSHIRE HATHAWAY HomeServices **Georgia Properties**







Renew

HomeServices **Georgia Properties** STRATEGY & Business plan -2016-REAL ESTATE REDEFINED DAN FORSMAN PRESIDENT & CEO

BERKSHIRE HATHAWAY

REAL ESTATE REDEFINED

2016

Year-To-Year Comparison

	2015	2014	2016
Closed Units	11334	9760	12,500
Sales Volume	\$3,063,402	\$2,425,759	\$3,500,000
Listings	8191	7693	9000
TeamBuilder	146	121	200

Alliance Partners

HomeServices Lending^{ac}





HomeServicesInsurance



Home Partners of America[®]

Georgia Natural Gas

BERKSHIRE HATHAWAY HomeServices Georgia Properties PROPERTY MANAGEMENT DIVISON



Enterprise TV- Live Today!



NEW HOMES OFFICE EXPANDS TO INTOWN!

New Homes Services

IS NOW

New Homes Services

CONDOS • TOWNHOMES • SINGLE FAMILY

KERMAN HAYNES, NEW MIDTOWN MANAGER AND VP OF NEW HOMES WILL CHAMPION THE INTOWN NEW CONSTRUCTION/CONDO INITIATIVE WITH OUR EXCLUSIVE PARTNER MARKETING RESULTS, UNDER THE LEADERSHIP OF LORI LANE

Q1/Q2 Training Classes

Post License - FOCUS	BreakThrough By Design
APMS Training	Sales Edge - Bill Pipes
Power Lunch	David Knox
Top 10 Tech Tools	Seth Weissman
Zillow Training	BHHS Virtual Classroom
Building Rapport - TBD	Relocation Certification

SALES SKILLS REDEFINED

Impact Activities For 2016

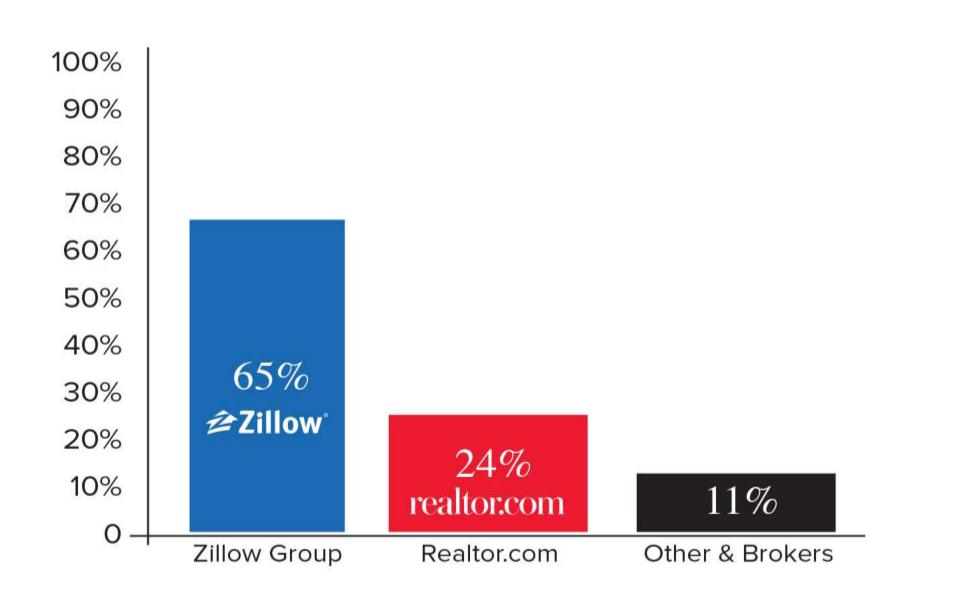


Going Where Consumers Start Searching!

- Strategic Partnership with Zillow Group
- Company Showcase for Realtor.com
- Global Listings WSJ, Zillow Leju, LRE, duPont Registry, Unique Homes

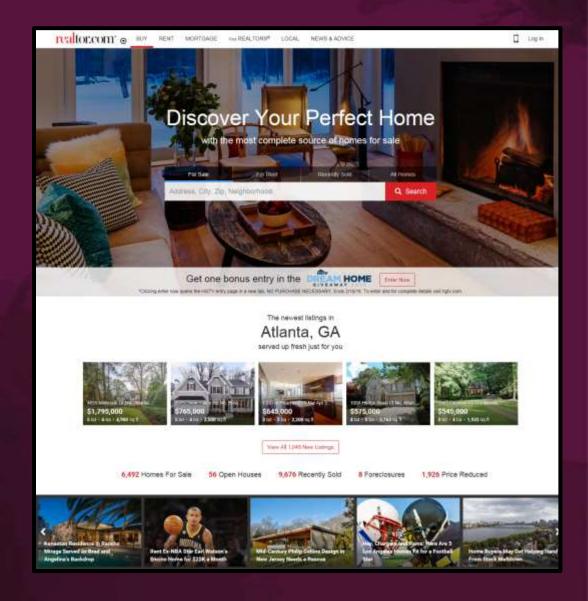


Market Share For Metro Atlanta



REALTOR.COM - Company Showcase

- Renewed 2016 Agreement
- Special Treatment for Listings
- Enhanced Lead Routing
- Integrated Seller Reports (Spring)





Zillow®

How We Stand Out On Zillow

- Agent Profiles Manage Your Perception
- Rotating Display Ads Draw Attention
- SOLD Properties 35,000 + Monthly Updates
- Ratings Manage Your Online Reputation

Zillow Broker Pro Program

- Listing Agent At Top
- Logo
- Display Ad Highlights Listing Agent!





8030 Sweet Creek Rd, Johns Creek, GA 30097

5 beds · 4 baths · 3,770 sqft

Lovely home in sought-after Sugar Mill Swim/Tennis subdivision - Wilson Creek ES, River Trail MS, Northview HS districts. This 5BR/4BA home is one of the largest floor plans In Sugar Mill featuring formal living room, huge family room, guest suite/office with full bath on the main level, and a

CONTACT AGENT SAVE GET UPDATES SHARE MORE *

Views since listing: 576

19 shoppers saved this

All time views: 1,258

home

throughout, newer root, 3-sides brick with cement-fiber siding. Beautiful, private, walk-out back yard. This home has been meticulously maintained and is move-in ready. 11/04/15

FACTS

- Lot 1 acre.
- Single Family Built in 1995
- 4 days on Zillow

FOR SALE. \$499,900

EST. MORTGAGE \$1.843/mo # * See current rates

Price/soft: \$133

MLS #: 5613395

View Virtual Tour

Zestimate*: \$476.253

S MMINHI

Start the Mortgage Process 11

I am interested in 80 Johns Creek, GA 300

> I want financing inf mation Learn how to appear a he agent above

> > City: S

Conta

25

1 Your Name

C Phone

Email

sales

Sweet Creek Rd.

gent

te, or Zip

AGENT

ADDIE

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Zillow Broker Pro Program (Luxury Collection \$750K+)

Listing Agent At Top
Luxury Logo
Display Ad Highlights Listing Agent!

Æ	Buy Rent Sell	Mortgaş	ges Agent find	er Advi	ce Home design More	Advertise Sign in or Join	0
Zillow	CONTACT AGENT	♡ SAVE	GET UPDATES	SHARE	MORE -	City, State, or Zip	۹

FOR SALE

\$850,000 Zestimate[®]: \$759,993

EST. MORTGAGE

\$3,182/mo # -

See current rates on Zillow

Get the Power of PreApproval

BERKSHIRE HATHAWAY

Collection

Georgia • Atlanta • Ansley Park • 111 Montgomery Ferry Dr NE



111 Montgomery Ferry Dr NE, Atlanta, GA 30309 3 beds - 2 baths - 2,372 sqft

Listed By: Nestor Rivera (404) 997-2530 - Lovely Tudor on quiet part of Montgomery Ferry is a wedge-shot from Ansley Club. Main level w/ entrance sunroom, formal living room, den, dining room, & 2 bedrooms/1 bath. Updated kitchen features breakfast area, custom cabinets, granite countertops, & stainless appliances opens to large deck & huge, private back yard w/ detached garage/storage building. Upstairs Mstr Suite has bonus room perfect as a sitting room, home office, nursery, or extra bedroom. A true 1930 classic on an almost 200 deep lot w/ a dead alley rear buffer & long driveway, off-street parking. 07/24/15

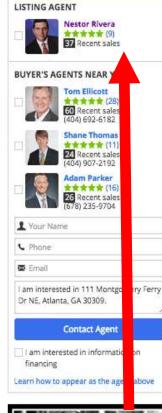
views

home

29 shoppers saved this

FACTS

- Lot: 0.31 acres
 Views: 7,911 all time
- Single Family
- Built in 1930
- 106 days on Zillow

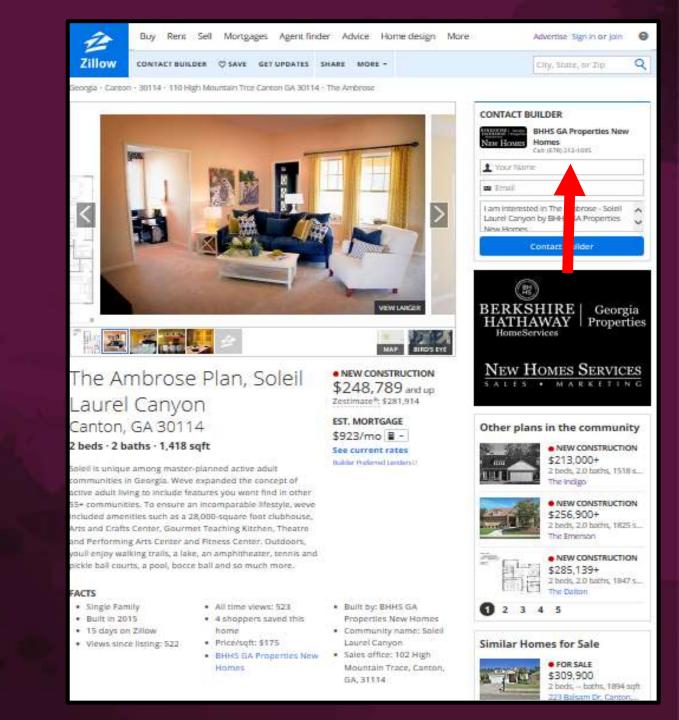




- Last sold: Apr 1985 for \$31,000
- Price/saft: \$358
- MLS #: 5521615
- Cooling: Central
- MLS #: 552

Zillow Broker Pro Program (New Home Communities)

- Featured Communities
- New Homes Logo
- Display Ad Highlights Listing Agent!



ZTR and BHHS Scorecard

Assigned	Branch	Total Agents in Branch	Total Agents in Quartile 1 & 2 in each branch	Quartile 1 & 2 Zillow Completed	Percentage Complete for Zillow	Opt Out	Quartile 1 & 2 Trulia Completed	Quartile 1 & 2 BHHS LEAD RESOURCE	Realtor.com
Astrid	Dunwoody/ Sandy Springs	80	30	30	100%		30	30	30
Astrid	Smyrna/ Vinings	36	14	14	100%		14	14	14
John W/ Deb Deams	East Cobb	80	30	30	100%		30	30	30
John W	North Fulton	112	52	52	100%		52	52	52
Keely	Buckhead	65	31	31	100%		31	31	31
Keely	Cherokee	68	33	33	100%		33	33	33
Megan	Douglasville	24	8	8	100%		8	8	8
Megan	Northwest	62	24	24	100%	1	24	24	24
Megan	Townelake	64	21	21	100%		21	21	21
Monique	400 North	115	41	41	100%	2	41	41	41
Monique	85 North	43	22	22	100%	1	22	22	22
Monique	Cobb Roswell	45	27	27	100%		27	27	27
Monique	Gainesville/ NE GA	66	25	25	100%		25	25	25
Stella	Midtown	69	38	38	100%	1	38	38	38
Stella	NEMA	62	27	27	100%	1	27	27	27
Stella	Suwanee/ Duluth	66	32	32	100%		32	32	32
Vincent	Newnan/ Coweta	56	25	25	100%		25	25	25
Vincent	Fayetteville/ Henry	89	29	29	100%		29	29	29
Vincent	PTC	91	44	44	100%		44	44	44
Valorie/ John W.	Realtor.com								553
Totals		1293	553	553			553	553	553
Percentage Complete				100.0%			100%	100.0%	100%
Totals From 11/9		1296		249			228	234	72
Difference				304			325	319	481

Zillow Ratings

- Recommend 10
- Agents Need To Send To Clients
- First Priority Look
 Great On Zillow
- Second Priority Options to Add to Agent Websites

ngs & F	Reviews				
All review	s (10)		Sort by:	Newest first	
★ Higi	h <mark>ly likely t</mark> o	recomn	nend		P
15 - Mike ndo home in :	2015 for approxir	nately \$375	K in Alpharetta	a, GA.	
owledge: expertise:	*****				
iveness: ion skills:	***** *****				
	All review	IS - Mike ndo home in 2015 for approxir owledge: ***** expertise: ***** iveness: *****	All reviews (10)	All reviews (10) Sort by: This base of the second	All reviews (10) Sort by: Newest first Highly likely to recommend 5 - Mike ndo home in 2015 for approximately \$375K in Alpharetta, GA. owledge: expertise: iveness:

Nestor is a seasoned pro. He set realistic expectations up front and then exceeded them by coming through with a full price offer in 11 days. Very happy with our choice.

**** Highly likely to recommend

04/05/2015 - rdmhlm

Bought a Single Family home in 2009 for approximately \$325K in Berkeley Park, Atlanta, GA.

Local knowledge:*****Process expertise:*****Responsiveness:*****Negotiation skills:*****

Nestor provided my wife and I with an unparalleled level of customer service and integrity

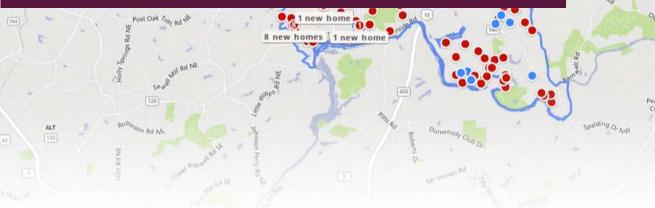
Zillow

Roswell, GA

3

SAVE SEARCH SAVED HOMES (

Establishing A Major Advertising Presence on Zillow! Mobile Focused.



OUR AD DISPLAYS H	ERE
Roswell GA Single Family Hor 203 results. 5 unmapped.	nes
Featured Newest Cheapest More	
Kendrick Plan, Mosspointe • NEW CONSTRUCTION	\heartsuit
\$535,990+ 5 bds • 3 ba • 3,146+ sqft • Built 2015 D.R. Horton - Atlanta	\oslash
330 Inman PI, Roswell, GA HOUSE FOR SALE	\heartsuit
\$775,000 5 bds • 5 ba • 5,002 sqft • 1.00 ac lot • Built 20 2 days on Zillow	006
1019 Caladium Ln, Roswell, GA • NEW CONSTRUCTION	\heartsuit
\$639,000 5 bds • 4.5 ba • Built 2015	\oslash
1021 Caladium Ln, Roswell, GA • NEW CONSTRUCTION	\heartsuit
\$675,000 5 bds • 4.5 ba • Built 2015	\oslash

More Leads For Our Sales Associates!

Sargent Rd

MORE

ZILLOW GROUP

BROKER OF EXCELLENCE AWARD



Ratings & Testimonials

Zillow & RealSatisfied Ratings on Agent Websites!

Coming February 2016

HATHAWAY Properties

BERKSHIRE | Georgia

ME SEARCH GWINNETT MARKET TRENDS SERVICES MEET MONIQUE MOBILE APP CONTACT ME

Testimonials



Monique Accetta uses RealSatisfied to actively measure customer satisfaction and service delivery.

RealSatisfied, acting as an Independent third party, requests feedback from customers on behalf of Monique Accetta at the completion of a transaction.

Verified by Realisatisfied

Average Rating

"Monique Accete is very professional and good at what she docal She quickly understood exactly what we were looking for and was a valuable wealth of ... more "

Zillow

* * * * * * Cus e 6-9tor egent ou 9 truli8

by Andres Kuhn

"Monique's eye for detail and knowledge of marketing is fantastic. She took the time to set down with me and show me what things work in today's market and what will increase my business, while be more efficient with my time. Her ideas and the changes have really helped me go to the next level." - Sharon Kunz

"To adequately describe Ms. Accetta's contribution to our team would be difficult. Armed with extensive KSAs (knowledge, skills and abilities) and an willingness to go beyond measure, Ms. Accetta brings invaluable insight, drive and integrety to every situation. To coin a phrase, Ms. Accetta is priceless. I have had the honor of working with Ms. Accetta for more than a year. From the beginning, her actions demonstrated what true integrity and devotion involves. She is extremely organized, disciplined and has multifaceted abilities. On numerous occassions, Ms. Accetta has demonstrated a deep understanding of not just marketing and management but also the ability to be solve difficult problems and issues. She has an vast knowledge in technology, human resources and has a keen eye for detail. As an HR expert, I would not think twice about hiring Ms. Accetta. She is a true treasure that would bring untoid benefit to any company." - Michelle Harriman

"Monique provides invaluable services to assist Prudential agents in marketing their listings as well as marketing themselves. With marketing choices changing so rapidly Monique sorts it all out and assists each of us in choosing what is right for us. Monique is our Right Choice!!" - Alesia Rapkin

"Monique is a very detailed and organized person. She is readily available in our office to help agents master new technology that is available to them in our industry. She has a great rapport with all the agents and is highly respected in her field." - Kimberly "Kim" Gore

"Monique is one of the most detailed-oriented, think "out of the box" individuals that I have ever met. She is very adept at all things having to do with computers, marketing, SEO, web design, you name it. I don't think I've ever asked her a question that stumped her! I only wish I could have her all to myself! The wealth of knowledge and ease with which she deals with her co-workers, really makes for one of the best working relationships I have ever encountered and one that I have to say I truly treasure." - Stephanie McCarty

"Over the last three plus years you have made my life so much better - not only

Lead Routing



- Leads On Your Dashboard
- Everything In One Place
- Immediate Notification
- YOU Make More Money!



Integrated **Seller Reports**

One Report For Your Seller! \bullet Zillow, Trulia, Realtor.com, BHHS Franchise, Supra, Other • Plus Additions for Your Marketing!

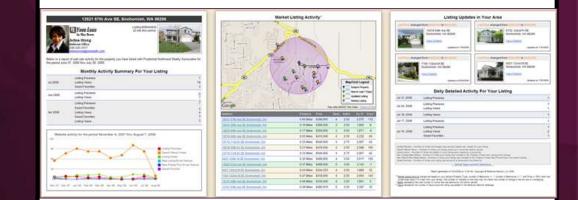
Coming in Spring 2016

Listing Activity Report





realtor.com[®]



Collaterals & Inserts



- New Zillow Page
- New Security Page
- Updated Digital Presentations
- Updated ToolKit CMA
- FOCUS
- Real Estate Redefined
- GLOCAL

New Videos Coming in 2016

- APMS Video
- Luxury Collection Video
- Commercial Real Estate Video
- TeamBuilder Video
- Property Management Video
- Relocation Video
- New Homes Video
- HomePartners Video

- Advanced Search Tools Video
- Mobile App Video
- DocuSign Transaction Rooms Video
- Sunshine Kids Video
- Condo/ Intown Video
- Event Videos
- Affiliated Partners Video
- Company Overview Video







SUMME Hathaway HomeServices

omni rancho las palmas , palm springs, ca , sept 18-20



BERKSHIRE HATHAWAY

HomeServices



Luxury Real Estate Redefined

Luxury is a life well lived in a home worthy of your greatest aspirations.

STRATEGIC MARKETING INITIATIVE BHHS Collaborates with SCAD on 2016 Elegance Campaign



2016 Elegance Collection Yard Sign



Predictions For 2016

- Election Year Economics
- Consumer Confidence Remains Strong
- Mortgage Rates Remain Low
- Jobs & People Move To Atlanta
- Low Inventory/ Multiple Offers
- Buyers Start Moving Outward

Predictions For 2016

- Agents Engaged In BT By Design Excel!
- Agents Engaged In MEGA Open House Excel!
- Agents Engaged In Skills Development Excel!
- The Day Of The Listing Agent Has Arrived!
- Exclusive Lead Generation, Lead Response and Lead Conversion Will Make You More \$!

2015 Year in

Review Video

The Best Is Yet To Come!

KICKOFF 206 REAL ESTATE REDEFINED

TOM Ferry #1 Coach for 3 Consecutive Years -Swanepoel Power 200