**Subject:** **Important: The future of Contactually**
**Reply-To:** zvi.b@contactually.com

As of today, Contactually has entered into an agreement to be acquired by Compass.

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| As of Monday, February 25, 2019, Contactually entered into an [agreement to be acquired by Compass](https://info.contactually.com/e2t/c/%2AW2sw2_y5nvmYMW2khD9k2BvLk00/%2AW8ldrqd4vZzymW2kzCWN4kW-n60/5/f18dQhb0SmhZ8YXMMsW79wFSc2qwv31V6HSPG2MDHTkMf58QlXD6prW39Dr-N8pCDMJW96dt4f7lVvhhW24X5T02Vf7jdVSGBCG81gM8-N7dT6Y3QJJn6W3Lqnm_8q5FTlW67Tp-x8m7Y9zN5wM1Ssn6mYNN61mzVzn1v36W36PDZl2Vv3csW1G8Mxx1Bb4rMN6DxKPKtL9RQW7zQ_5Q2TPbc1W7p86Mp8XRlVjW4g-vHP20T46fVn4WhP4fgqxbW1W_Gm5453cyWVs3hsp490871VnGkgV7nVfbnW6J-CbC8X23xCW1HnQS51BgjbZW45TGwb1tw2yQN7tz7vqhvnG9W3Sglwn8DnpBWW37P0d415hnZlW2ZYdxP3hxjd1W4t1Y-k96zXltVyqHxB4Pr-bdW19rc8k7q9FnfW860TW54-kGh_VN6Xsy8qVZ1NW43TL1G3dwJZ-N6_r27jrVprCW56gBW-5b9600f1HNyF804).When we founded Contactually nearly 10 years ago, we set out to build a tool that is easy to use and helps users grow long-term relationships with clients. We’ve invested heavily in product innovation, expanding our partner ecosystem – and in the last few years – doubled-down on growing our real estate client base through individual agents and enterprise partnerships (9 of the top 20 U.S. brokerages are customers).We live our mantra that “great relationships grow great businesses.” And like us, Compass has a deep appreciation for how strong relationships lead to growth and success. Compass has expanded its business by building a national community of entrepreneurs with expertise in technology — and provides agents with a leading suite of digital tools that work in the hyper-local real estate industry. This acquisition is a major step in furthering that goal.For some time Compass and Contactually have been collaborating, and a strong strategic partnership has resulted. As of today Contactually is proud to be among the latest technology, talent, and business partners to officially join Compass. Together, we will empower Compass agents to build stronger relationships and deliver the best experience to their clients.Onward and upward,Zvi\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***Q. When will the acquisition be complete?**A. The acquisition is effective as of February 25, 2019.**Q. What will happen to my data/my teams’ data?**A. Users own their data and contacts and may do a full export. Should there be any change, users would have ample time to take action. Contactually has always fought for protection of your information, and [Compass agrees](https://info.contactually.com/e2t/c/%2AW2sw2_y5nvmYMW2khD9k2BvLk00/%2AW3mP6Jt1f2h-lVC5Npy52XvBp0/5/f18dQhb0Sjvk8YsVvtW8cv6NG50RnyCW4bYf0B32lJJXW1FSlSD56qZCNVcnTGj992gLmW4t8DZ37Zs-5QW4rJcyL6PZ7hrW25_q6q2lYTN-W48kBBd3BYbf8W2nT8424v1BPzW3W6wsq2-VT-tW2HT92z30D2NnW6ZT0d141_WbvW3SQgn23_CV3gW3V_Tcn5bnx8RVTb02S6mGWN2W24ZF-x1ZY5ZCW8pTsD257-WqMW3H_Pty2DzCtRW1yBNVf67c2b-W9f4tH731B08hW6Cvgfg7MSV51W1tzQgj6jfKvKVMR6Vj2KBKlLW67_lrN6rgpX6W1zrs-G5K7PL6W6Cthbr9dv93RW7kylj77sWCDKW2Xy2728TYDLpW9cdBjc4JCQd0W5Sglgd8jPy0tW6PbTr925Prv-MVzQv-Vn7DDW12HbJx8SVSmKW2_Yv0c2NTbvtW7HSXs93G_LFjW19rc8k7q9FnfW860TW54-kGh_VN6Xsy8qVZ1NW43TL1G3dwJZ-N6_r27jrVprCW56gBW-3pVv-5f3mxHPH04).**Q. Will Compass see my data and contacts?**A. Data from [contactually.com](http://contactually.com) is stored on a separate server that is not accessible to the Compass team. It’s also [our long-standing policy](https://info.contactually.com/e2t/c/%2AW2sw2_y5nvmYMW2khD9k2BvLk00/%2AW3Jy1b74c411qW1l3tS72N6pCG0/5/f18dQhb0S5fx8XJ93YW79wFSc2qwv31V6HSPG2MDHTkMf5htFXD6prW7cmS1s8pCQ6vW7nwG0k51TzHpW50MH4f2lVKzbW2TKYkn5c871hW3LYYdF62q21jW2TJfM94Bs6cnW4yx_8p2-J-SLW2z_tPY41Q2WgV-zgqs41TlcRW3Tx3Jb1bpr1JW3VVg3w3xW_R7W3X0g0y6bp1cMVbq5fx4TKc2lW5vfWsX1dmr-9W3hnDxl2JntBwW5DHSvX3swg4TW8JSXn13N15HbW74z__42V9ScrW3M2lg_1J10l2W1dFxDG1J123GN8dyQ9BYSVWyW5wjDzy5PHYWKW8p192D7cLQFpW2TMpzN2xK9VmVXt36k1bBvW3W3_R9SD3Cdk0dW3wv7Sm4bGymfW7q8SzQ2MyJnNW1MkkRj2F6lBqW8lk6Vd1wlbN3W5ccr6m915CJ5W8Yqcy972jbVDW3NR8jM4ddhjMW5lSct-2SyCYdW7D7Hxj1Dy_KCW76dw1x2dmM9Y0) to never sell, give, or trade your data to other companies — even in the case of third-party partnerships — without your consent.**Q. How do I export my data?**A. You have several options to export. Navigate to your Contacts, and click on the blue button in the top right labeled “Export.” Anyone can also leverage our full API.**Q. As an individual user, can I cancel my account?**A. You can cancel your account at any time. [Learn more here](https://info.contactually.com/e2t/c/%2AW2sw2_y5nvmYMW2khD9k2BvLk00/%2AVbKrBZ1M5g59W5qjbn051jXtV0/5/f18dQhb0SbTL8Y9Xq0W51WnJ44T_wDdVfmJBj5wfmKFMsd2JqXD6prW7cmS1s7c-jY9W95RRpd7nwG0kW51TzHp50MH4fW2lVKzb2BvxRlW5PCh1B4DmN4pW3M7jlq6vK3VmW4Lxnz55WPyGmW5WXfPc3C4S_MW2TJc_M41RlqfW5jZ8SR49WWr-W51h2yc41_PzdW19ByVC5-2t5mN20Wxs7tYkT3W5F_2Jd3YblfbW7ZkGsZ3BJxMfW2tw4VP2z_scnW6x2RKS5-lMJcW5tl56X32DflWW4Dys3V6blrwSW3jf76F3WqqvyW5rkpyg3966ZBW52ZPFy62S3khW34_88X3dDtGPW5sNGY12V393PW3jdSS14Df4xXW3HN8553MrB3sW66k-wR4rtx5wW4DCNC72lQpGnW2WFWqW47qc1RW82G-SP3dY0-dW3d0zvx4p7yDTW2zz89m3L2GGqN8y01S-5p_x5W5gdJc11gY477Vd8rw02-XzZwW8DB7L12bh_H7W5_5gXm1VqThqW4pGK3w79T0KhW9hN8VG3y19vMN3wMXFC1kR0zd4MPYd03).**Q. How long will Contactually continue to support individual users?**A. Individual users will be able to continue to use their Contactually account for the foreseeable future.**Q. Are there any changes to my pricing or billing?**A. No, your current price will remain. Billing will continue to be serviced through the Contactually platform. You can see a list of invoices or update your credit card by navigating to Settings > Plans & Billing. [Learn more here](https://info.contactually.com/e2t/c/%2AW2sw2_y5nvmYMW2khD9k2BvLk00/%2AVjl0Yt3T67lNW6tgQQs8Yhs8q0/5/f18dQhb0S65P2dYTs8V11WXB2vjbq-W4_m5s44_b-_hW3ZD5PM6lHH5ZW1w4vFq62RGbGW4c8N318rFLVLW8k-SmG2Vlk-fN1JLQfMymTJlW8ST9Xk7Nc6PjW15XKkP2dCFNjW2PYtT42XgT_1W2Qy9Vx39lbDsW8YVbx74_pbrBW1z1X_v3CLcxyMNPGdzw8nZyW507Qqy2-3VhxW7dJkMH48CKB7W5FFMYs3pXPtPW7WLFM215cQt6N7bmkD26hKHSVVDhxj2hWJ8BVb3K_P1h9nK4W85KG6w30WRMLW1SJqql4q-c9JW4ZrDd397tZ8MN4GK6mcDKkxfW91g1CZ8C8j-xW7_fNjJ8897WRW6kwWwN7kMlVYW5HXw99719NtcW7x6xxm2V0XFlW44Xw053dGC-fW5NljZZ52Wcq2W56CxPT7xkf6XW1ZxKSL3kSkhHN65j7w4L2xYjW1yK1Wb8hs245N2jHZXDRWy6LW6frSvm33Fpr0W2__vdS2Cp1CbW7Kvmnk2PBWXkW63pBn43_Ng46VYy2dk4x7GnXW6QX-Hf2V9rYzW44mgk15Rl8clN8JzjcyPCVdlVLQJhm4G4LtDf18c6Nv03).**Q. Can I continue to submit requests to** support@contactually.com**?**A. Yes.**Q. Will the documentation still be available within the app at** [**support.contactually.com**](http://support.contactually.com)**?**A. Yes.[Learn more here](https://info.contactually.com/e2t/c/%2AW2sw2_y5nvmYMW2khD9k2BvLk00/%2AW3wjsQf6JZmcYW72ZWv31y-RW90/5/f18dQhb0Smh-8YXMpvW79wFSc2qwv31V6HSPG2MDHTkMf5bcbXD6prW39Dr-f96dt4fW7lVvhh24X5V4W7nwMFd4MdfSlW8gHHpn5mNLNsW9dSlS635rgClW94-4T07sLbG-VFCG-j5rC5Q6W3l6cbg1s9qjdMHd1g0zV2fGVYSX-57m_B1RW5c8d-S3785fHW2VkH1m973vYvW6380jz3STGD7W6bzSbK2_5LtrW3hn5xt1wDSg_W5t7-5W2-SNWbW3ypvmh36TXZjW258f_h3SS5_4W95Ttgf5kZNCYW5CGVVc5Q56hhW8nNQ3095lfD4V25LGm2hsgdDW7gtc7y49kJcmW3sd22574vRhrW4M11334H_8kmW2MkmrD1hH4fLW1Q5-z81MmyKyN8lBY4r84rVzW6LzXXC6HrnxBW70K8YG407RBtW1qzMDc3B7p8kW6Gf2Qd2STcgNW3bGkNX73Q0vRV1-J1B6X9t-y102). |

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