

Introducing the HSA<sup>SM</sup>

# Concierge Service Program

Dedicated for Berkshire Hathaway HomeServices  
Georgia Properties

**As your HSA Account Executives, we believe the best deserves the best.**

That's why we have formed an exclusive Concierge Service Program dedicated to real estate professionals at Berkshire Hathaway HomeServices Georgia Properties. This team was created to be an additional resource for you and will assist us, your Account Executives, **Evyn Jackson, Monique Guerrero and Tammy Dale**, to ensure all needs are promptly addressed.

**Your Concierge Service Team can assist you with the following:**

- New enrollments, seller extensions and enrollment issues
- Expedited claim placements
- Claim status questions
- Renewal questions
- Escalated claim resolution
- Vendor inquiries
- Billing questions/reconciliations
- Prorations

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**Contact your Concierge Service Team**

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**Hours of availability: (except for holidays)**  
**Monday – Friday, 8:00am – 8:00pm EST**

**Email:**  
**[HSA.Concierge@onlinehsa.net](mailto:HSA.Concierge@onlinehsa.net)**

**Phone:**  
**855.424.9611**

