

# What's next?

If the R-22 system is in working order, homeowners will not experience any impact by the regulatory change for now.



However, as R-22 refrigerant supply decreases, **availability will be limited** and **prices will increase**.

While an alternative, eco-friendly refrigerant may require a line set flush or modification, it **could also keep the system in use for several years** regardless of limited R-22 refrigerant supply.



Replacing the system entirely can **save money and help replenish the ozone layer**. Plus, with parts and refrigerant readily available, it will be more affordable to maintain long-term.



At HSA, we always want you to have the information you need to make smart choices for your home, your budget, and our planet.

We're dedicated to helping our customers find long-lasting, sustainable solutions.



To learn more about the R-22 refrigerant phaseout or any related heating and cooling system regulations, visit [www.epa.gov/ods-phaseout](http://www.epa.gov/ods-phaseout).



Limitations and exclusions apply. See contract for full coverage details.

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UNDERSTANDING THE

## R-22 PHASEOUT



How government regulations may affect heating and cooling systems



# What is R-22?

R-22, commonly referred to as Freon, is a refrigerant used in many home cooling systems. Over the years, the US Environmental Protection Agency (EPA) recognized the harmful effect it has on the Earth's ozone layer and began mandatory efforts to decrease the production and use of the refrigerant.

Since 2010, the EPA has been actively reducing the quantity of R-22 by placing bans on its importation and production.



Does this change affect the  
**HSA<sup>SM</sup> Home Warranty coverage?**

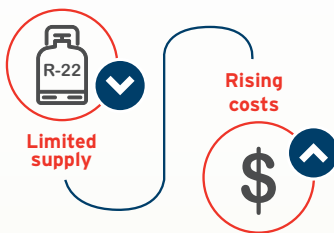


**Here's what customers can expect if an R-22 system requires service:**

HSA is here to help cover the unpredictable. So, if we can't repair your covered R-22 system, we'll replace it and the refrigerant. In some cases, we may suggest an alternative EPA-approved refrigerant for a quicker, easier, and more affordable repair.



**As of January 1, 2020**, EPA regulations mandate that R-22 refrigerant can no longer be produced or imported.



## What does this mean for homeowners?

Existing R-22 systems can continue to be used and serviced, but refrigerant supply may be hard to find or unavailable – and the cost will rise.



While R-22 can still be recaptured, recycled, and reused, no one can accurately measure or predict how long the remaining supply might be available.



HSA Home Warranty is committed to delivering exceptional service every step of the way. When you're in need of a repair, you'll find our commitment to quality throughout the process.

**Limitations and exclusions apply. See plan for details.**



## Let Us Help

To help homeowners avoid the rising costs of R-22 refrigerant, HSA offers two convenient solutions:

### **Replace R-22 with an eco-friendly alternative**

If a line leak or system issue requires more than four pounds of R-22 refrigerant to charge a system, you may have the option to replace R-22 with an EPA-approved refrigerant.

### **Upgrade to an R-410A system**

We offer discounts through select contractors for customers purchasing a new 14 SEER or higher R-410A system.

After approval of the contractor's quote and agreement to the applicable terms and conditions, we will collect payment and work with the contractor to purchase the equipment and schedule installation.